



MONARCH CAROLINA
H O M E S

PROMISE

Monarch Carolina Homes is committed to creating an unwavering, world-class experience that delivers a deep sense of satisfaction and joy.

I am focused on delivering a Ritz-Carlton experience of white-glove service.

My system and everything I do are designed to fulfill this promise.

I am focused on prioritizing your needs and wants, genuinely caring about your success, anticipating and resolving problems, building a good relationship with you, and making this process as smooth as possible. This is achieved with exceptional care, attention to details, and a positive attitude.

That's the Monarch Carolina Homes Promise!!

In return, I need your help.

Some time from now until the day we close on your home....**you will send me the name of somebody who needs help in real estate.**

If you don't, I will assume I didn't deliver upon the Monarch Carolina Homes Promise and will want to know what I could have done differently to earn that referral.

Client Signature

Client Signature

Rona Chen

Agent Signature